

Dear guests,

As of January 2024, Kenya has changed its entry regulations. Official visas are no longer necessary to enter the country, but you need to apply for an electronic Travel Authorisation (eTA) **before** the start of your holiday. Applications can be done online, and we created this document to help you through the process.

It's recommended to apply four weeks before arrival for your eTA, as it will be valid for ninety days from the date of issue. The standard processing time is 3 workdays.

Please note:

- All visitors (including infants and children) must have an approved eTA.
- An eTA costs 30 USD plus bank fees per person and is valid for three months.
- Take into account that you are travelling to Kenya, where things might work a little differently than what you are used to. Computerized systems for example don't always work properly, and you might have to try several times. We usually advise to just shrug about these and other setbacks, say TIA (This is Africa!), laugh about it and try again!

Wondering about the East Africa Community Visa?

If you travel to several East African countries in one holiday, you can apply for an East Africa Community Visa (the EAC visa) instead of a visa per country. The EAC visa is a so-called joint tourist visa for people travelling to Rwanda, Uganda and Kenya (but not Tanzania), and it's issued in the first country you enter.

If, for example, you travel from Uganda to Rwanda and Kenya, you apply for the EAC visa in Uganda as this is your point of entry. Once on holiday, the same visa allows you to enter Rwanda and Kenya.

The EAC visa allows single entry into the East African Community and multiple trips between the countries. The cost is USD 100. If you want to apply for the EAC visa, you can simply choose this option on the official Ugandan and Rwandan immigration websites for visa applications.

Going to Kenya first?

If, in the above example, you travel to Kenya first, you cannot apply for the EAC visa to cover your whole trip. Even though Kenya accepts the EAC visa as a valid visa when coming from Uganda or Rwanda, the Kenyan government does not provide an option to apply for it. Thus, if Kenya is the first destination of your trip, you have to apply for an eTA (electronic Travel Authorization) for Kenya first, then apply for a visa per country or an EAC visa for the other two countries.



Also, if your itinerary includes Tanzania, you always apply for a separate visa for that country.

Africa Safari Trips cannot be held accountable for your eTA application. If you have any questions regarding the application, please contact the support team of the Kenyan immigration office via email etakenya@ecitizen.go.ke, via phone +254 717 436 070, on WhatsApp at +254 110 922 064 or your country's embassy directly (contacts in our Travel Guide).

Your team from Africa Safari Trips



In preparation

Please check the list below to make sure you have all you need before applying for your eTA.

To apply, you need to have:

- A valid passport for at least six (6) months after your planned date of arrival in Kenya.
- At least one blank page in your passport.
- A return ticket.

Have the following things at hand when you go online to apply:

- A recent passport-type picture or a selfie picture taken during the application process.
- Contact information, email address, and phone number.
- Travel information and flight itinerary.
- Booking confirmation and/ or letter of invitation of the hotels/ places you will be staying at, as indicated in the Travel Confirmation Document we attached to this visa/eTA email.
- The confirmation of your international flight.
- Yellow fever vaccination certificate if coming from endemic countries (please check the [Centers for Disease Control and Prevention website](#) for the updated list of countries).
- A valid credit/debit card for payment.

Depending on your country of residence, citizenship, and travel history, the following might also be required:

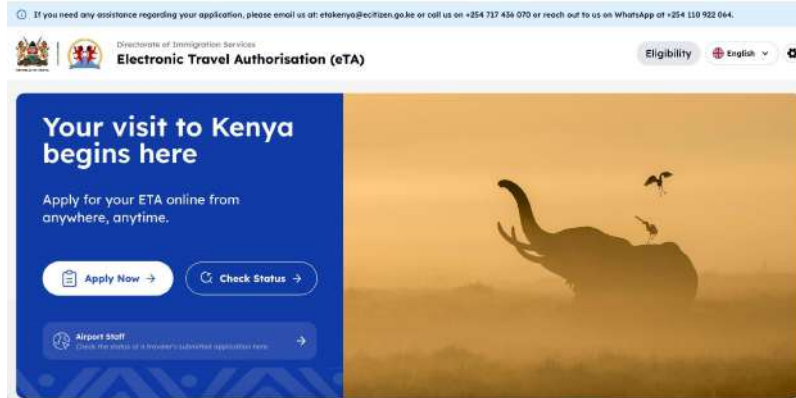
- Financial assets/bank letter(s).
- Other vaccination(s) or test results certificates.

Please also note that:

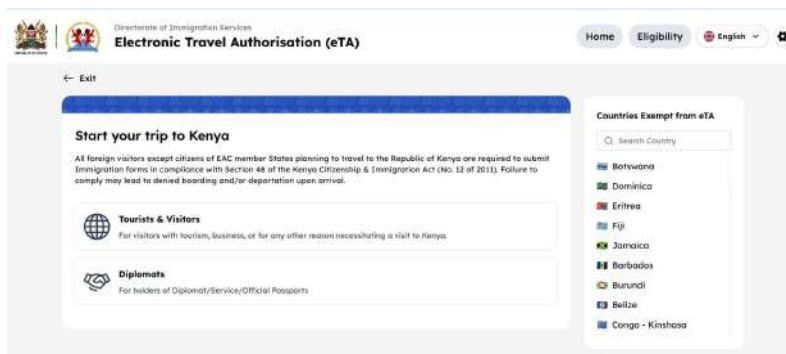
- You can pay by credit card or debit card.
- The eTA processing fee is non-refundable.
- Incomplete applications will be rejected.
- The possession of an eTA is not the final authority to enter the Republic of Kenya.
- Engaging in business or employment without a requisite permit or pass is an offence.
- The provision of false information will lead to automatic rejection of the eTA.
- The eTA is single entry, except in some cases when you visit one other East African country.

Getting started

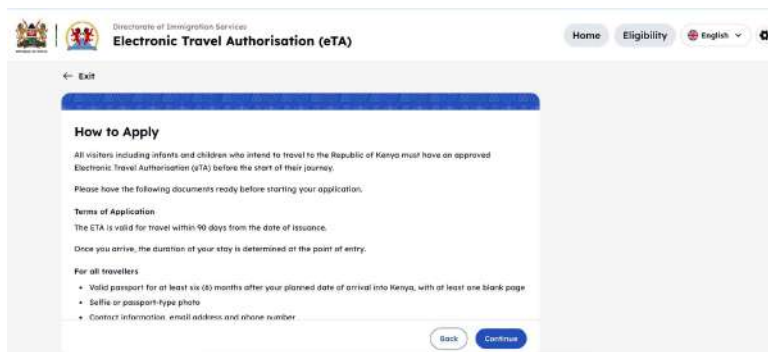
1. Go to <https://www.etakenya.go.ke/en> and select your preferred language in the top right corner. Then click on 'Apply Now'.



2. Choose Tourists & Visitors to apply for your eTA



3. Detailed instructions on how to apply for your eTA will show up. Please read them carefully and click 'Continue'.



4. Read and agree to the declaration of consent by ticking the box 'I have read and agreed to the above' and click on 'Continue'.

5. Choose your country of residence and click on 'Continue'

6. Choose whether you are applying for yourself or for a group. Group applications are possible for families or groups of up to 6 people who share the same flights and itineraries. Directions for group applications can be found on page 13.

Apply for an individual eTA

1. Passport Information

Upload a photo or a scan of the biodata page on your passport. Please note that the maximum file size is 10 MB. Tick to confirm that the data is correct, and then click 'Continue'.

2. Selfie or Photo

Upload a selfie or use the webcam to capture a photo of yourself. Click 'Continue'. Please note that the maximum file size is 10 MB.

3. Contact Information

Please provide information for the traveller. Fill in your phone number and email, and click 'Send OTP'.

To verify your email, enter the 6-digit verification code you receive from the Directorate of Immigration Services. A blue button saying "VERIFIED" will then appear.

- Once your email is verified, fill in your postal address and select your occupation. Also, enter the name and the phone number of one or multiple emergency contacts (optional), then click 'Continue'.

The screenshot shows the 'Contact Information' section of the eTA application. The user has provided a phone number (+491705577847) and a verified email address (mail@hello.de). The 'Physical address' field is empty with a 'can't be blank' error. The 'Occupation' dropdown is also empty with a 'can't be blank' error. The 'Emergency Contact' section has empty fields for name and phone number. A '+ Add Another' link is visible at the bottom of the emergency contact section. 'Back' and 'Continue' buttons are at the bottom right.

- Trip Information

Select your **reason for travel** (tourism), then click 'Continue'.

The screenshot shows the 'Trip Information' section of the eTA application. The 'Reason for travel' dropdown menu is set to 'Tourism'. The form is divided into tabs: 'Reason for travel', 'Arrival Details', 'Departure Details', and 'Place of stay'. 'Back' and 'Continue' buttons are at the bottom right.

Enter your **arrival date**. Select if you arrive by air, sea or land, the airline you are flying with, your flight number (if applicable) and the country of origin for your trip. Then click 'Continue'.

Then enter your **departure date**, how you expect to exit Kenya, select the airline, flight number, departure airport and the country you are heading to after Kenya.

Under “**Place of stay**,” enter the names of all hotels on your itinerary and the dates of your stay, as indicated in the Travel Confirmation Document we attached to this visa/ eTA email. Then click 'Continue'.

6. Travel Information

Please enter the requested general information about yourself, then click 'Continue'.

7. Customs Declaration

Please declare if you are bringing more than 10.000 USD or the foreign equivalent of that amount to the country, then click 'Continue'.

8. Required Documents

Please upload our Travel Confirmation Document under 'Accommodation Booking Confirmations' and your flight tickets under 'Airline/ Cruise Booking Confirmation', and other optional documents if applicable. Once everything is uploaded, click 'Continue'.

9. Confirmation

Make sure all information submitted is complete, up-to-date and accurate. Tick the box 'I am the applicant and I understand and agree...', then click 'Continue'.

10. Type of TA

Please select 'Standard Application' and click 'Continue'.

Directorate of Immigration Services
Electronic Travel Authorisation (eTA)

Home Eligibility English

← Home

Passport Information
Selfie or Photo
Contact Information
Trip Information
Travel Information
Customs Declaration
Required Documents
Confirm and Proceed
Select type of TA

Type of TA
All types are valid for stay in Kenya at 90-day intervals

Normal Expedited

Normal Applications may take longer than 72 hours if demand surges supply. For faster processing time, select expedited

Standard Application USD 30
Allows entry into Kenya once

1 Year Application USD 300
Allows for multiple entries into the country for a period of one year

Back Continue

11. Complete your application by entering your credit/ debit card details, including the country where the card has been issued and click 'Next'.

Please note: Enter your country **again** in the field 'State'.

Directorate of Immigration Services
Electronic Travel Authorisation (eTA)

Home Eligibility English

← Home

Card

Pay with Card visa

Card number
Expiry date MM/YY CVV
First Name Other Name(s)
Email Address mail@elke-dieterich.de
Phone number +254 491705577647
Country Select Country Postal Code Postal Code
City City State State

Cancel Next

Travel Authorisation

Invoice Number EVERBEMK
Reference LPZPKK
Status Not paid
Service Amount USD 34.05
Gateway Fees USD 4.05
Total Payable USD 34.05

WU Visa



12. After submitting your application, you will receive an email with a reference number confirming your application has been received. You can check the status of your application at any time by visiting <https://www.etakenya.go.ke>.

13. Wait for the approval of your eTA, which will be sent to you by email:

- If your application has been **approved**, you can print the eTA attached, download it to your mobile device, or save it in the Kenya Travel Authorisation app. You will need to show your eTA at all arrival and departure points.
- If your application is **denied**, you will not be able to travel to Kenya. In that case, you can contact etakenya@ecitizen.go.ke to report your situation and obtain further details.

14. Make sure you have your approved and downloaded eTA with you when you travel to Kenya!



Apply for a group eTA

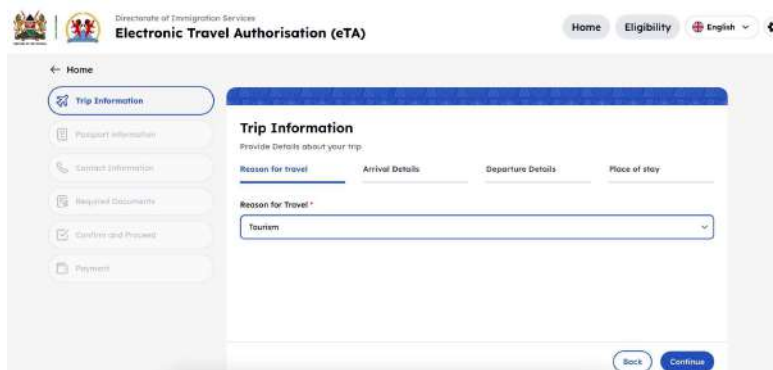
People travelling in a group or family of a maximum of 6 people can apply for everyone at once if they share the same country of residence, purpose of visit, travel on the same flight, and stay in the same hotels. The process is similar to that of an individual application, but with a slightly different sequence of steps and a few other differences:

- You need to upload passports, pictures and information of all members of the group.
- The person who booked the holiday with Africa Safari Trips is the lead traveller and can best handle the application for the group.
- The flight tickets and hotel reservations that need to be uploaded need to have the name of the main booker (as shown on the Travel Confirmation Document).

Once you are in the group application part of <https://www.etakenya.go.ke/en>, follow these steps:

1. Trip Information

First, select your **reason for travel** (tourism), then click 'Continue'.



Enter your **arrival date**. Select if you arrive by air, sea or land, the airline you are flying with, your flight number (if applicable) and the country of origin for your trip. Then click 'Continue'.

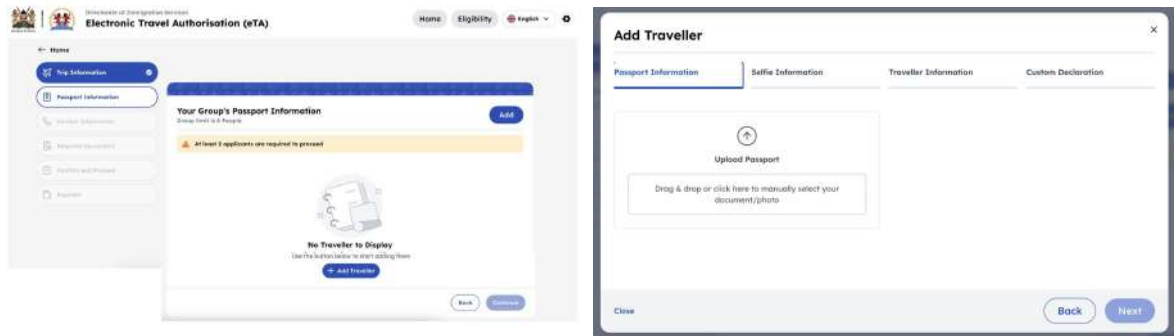
Then enter your **departure date**, how you expect to exit Kenya, select the airline, flight number, departure airport and the country you are heading to after Kenya.

Under **“Place of stay,”** enter the names of all hotels on your itinerary and the dates of your stay, as indicated in the Travel Confirmation Document we attached to this visa/ eTA email. Then click 'Continue'.

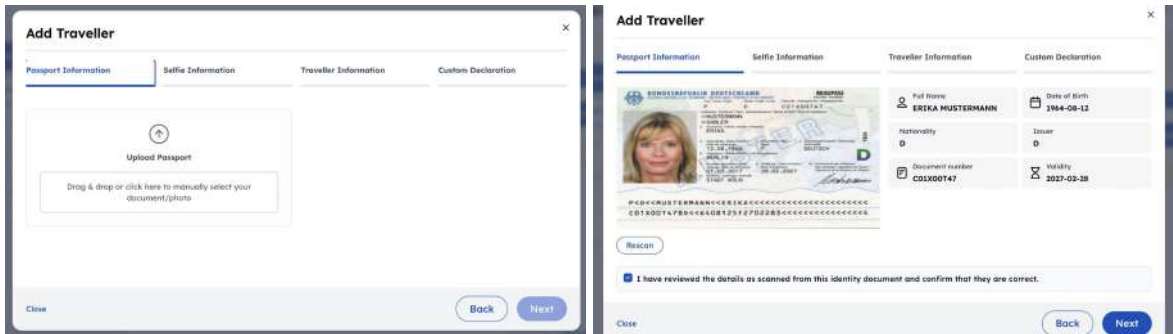
Name of Hotel	Start of stay	End of stay	Duration of stay
Borne Invi Nazab	2025-08-04	2025-08-11	7 days
Mara Maisha Camp	2025-08-11	2025-08-18	7 days

2. Passport Information

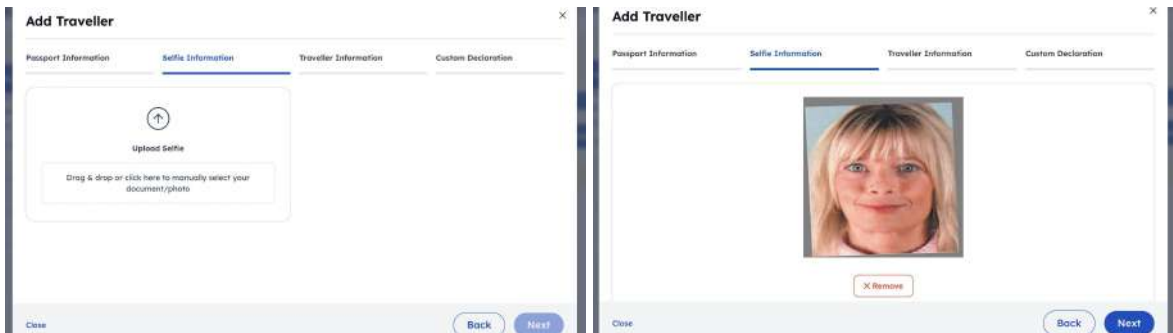
Upload the information for each member of the group. Please note that the group limit is 6 people. Use the button 'Add' on the top or 'Add traveller' to upload the information.



Upload the biographic data page of the passport of the first traveller, click 'I have reviewed the details as scanned from this identity document and confirm that they are correct,' and then click 'Next'.



Upload a selfie and click 'Next'.



Please answer the requested general questions about yourself and click 'Next'.

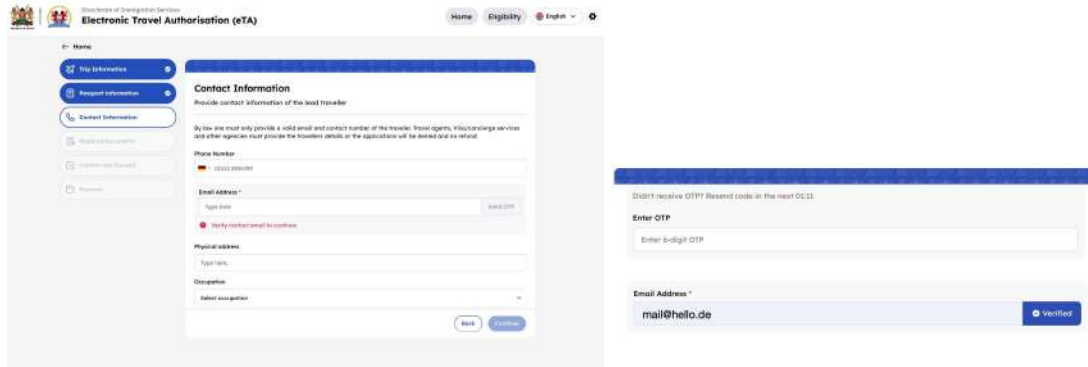
Continue with the Customs Declaration and click 'Next'.

Click 'Add' to continue with the next member of your group and repeat the above-mentioned steps. Click 'Continue' once you have uploaded all information for all group members.

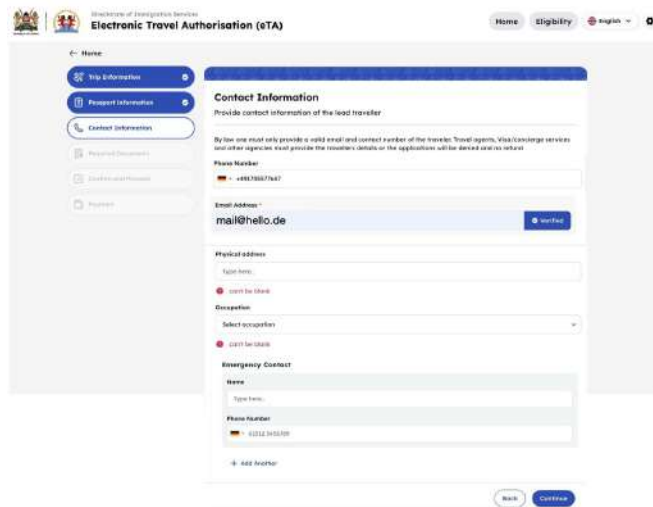
3. Contact Information

Please provide the contact information of the lead traveller. Fill in your phone number and email and click 'Send OTP'.

To verify your email, enter the 6-digit verification code you receive from the Directorate of Immigration Services. A blue button saying “VERIFIED” will then appear.



Once your email is verified, fill in your postal address and select your occupation. Also, enter the name and the phone number of one or multiple emergency contacts (optional), then click 'Continue'.



4. Required Documents

Please upload our Travel Confirmation Document under ‘Accommodation Booking Confirmations’ and your flight tickets under ‘Airline/ Cruise Booking Confirmation’, and other optional documents if applicable. Once everything is uploaded, click 'Continue'.

Other optional documents could be:

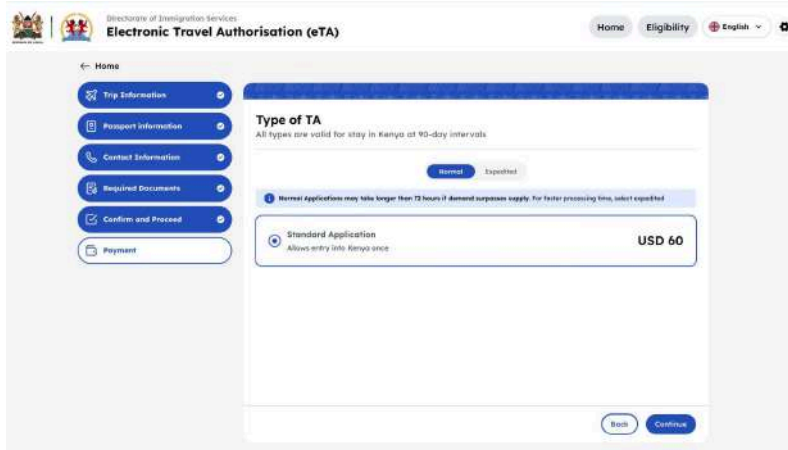
- Proof of parental relationship (e.g. birth certificate or guardianship)
- If only one parent is travelling, include a consent letter from the non-accompanying parent, along with copies of their ID or passport.

5. Confirmation

Make sure all information submitted is complete, up-to-date, and accurate. Tick the box 'I am the applicant and I understand and agree...', choose your name out of the list, then click 'Continue'.

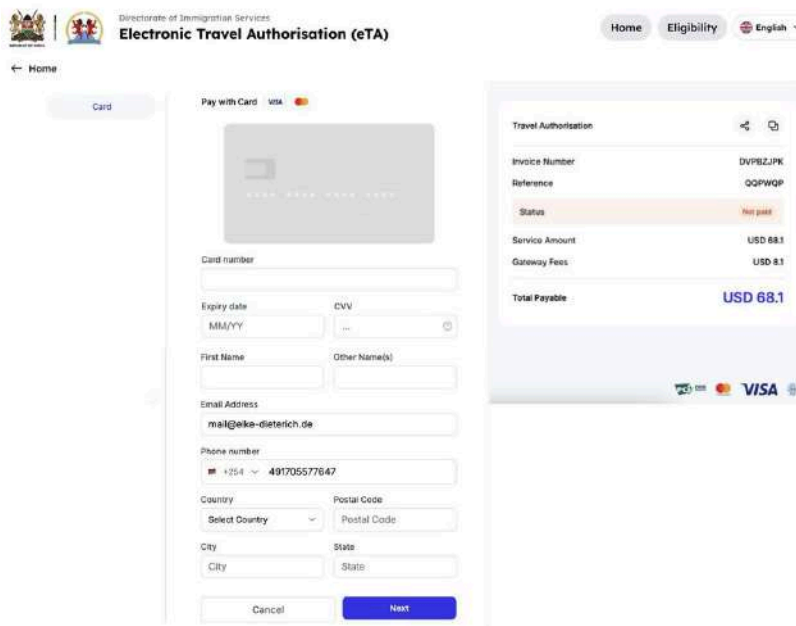
6. Payment

Choose whether you want a normal (30 USD each) or expedited application (130 USD each) and click 'Continue'.



Complete your application by entering your credit/ debit card details, including the country where the card has been issued and click 'Next'.

Please note: Enter your country **again** in the field 'State'.



7. After submitting your application, you will receive an email with a reference number confirming your application has been received. You can check the status of your application at any time by visiting <https://www.etakenya.go.ke>.
8. Wait for the approval of your eTA, which will be sent to you by email. **Please make sure to check that each traveller in the group received their personal eTA, as all eTAs will be sent in the same email!**
 - When the application is **approved**, you will find an eTA attached for each person in the group. Each group member can either print the eTA attached, download it to their mobile device, or save it in the Kenya Travel Authorisation app. Each of you will need to show your eTA at all arrival and departure points.
 - If your application is **denied**, you will not be able to travel to Kenya. In that case, you can contact etakenya@ecitizen.go.ke to report your situation and obtain further details.
9. Make sure all members of the group have their approved and downloaded eTA with them when you travel to Kenya!