

Dear guests,

As of January 2024, Kenya has changed its entry regulations. Official visas are no longer necessary to enter the country, but you need to apply for an electronic Travel Authorisation (eTA) **before** the start of your holiday. Applications can be done online, and we created this document to help you through the process.

It's recommended to apply 2 weeks before arrival for your eTA, as it will be valid for ninety days from the date of issue. The standard processing time is 3 workdays.

Please note:

- All visitors (including infants and children) must have an approved eTA.
- An eTA costs 30 USD plus bank fees per person and is valid for three months.
- Take into account that you are travelling to Kenya, where things might work a little differently than what you are used to. Computerized systems for example don't always work properly, and you might have to try several times. We usually advise to just shrug about these and other setbacks, say TIA (This is Africa!), laugh about it and try again!

Wondering about the East Africa Community Visa?

If you travel to several East African countries in one holiday, you can apply for an East Africa Community Visa (the EAC visa) instead of a visa per country. The EAC visa is a so-called joint tourist visa for people travelling to Rwanda, Uganda and Kenya (but not Tanzania), and it's issued in the first country you enter.

If, for example, you travel from Uganda to Rwanda and Kenya, you apply for the EAC visa in Uganda as this is your point of entry. Once on holiday, the same visa allows you to enter Rwanda and Kenya.

The EAC visa allows single entry into the East African Community and multiple trips between the countries. The cost is USD 100. If you want to apply for the EAC visa, you can simply choose this option on the official Ugandan and Rwandan immigration websites for visa applications.

Going to Kenya first?

If, in the above example, you travel to Kenya first, you cannot apply for the EAC visa to cover your whole trip. Even though Kenya accepts the EAC visa as a valid visa when coming from Uganda or Rwanda, the Kenyan government gives no possibility to apply for it. Thus, if Kenya is the first destination of your trip, you have to apply for an eTA (electronic Travel Authorization) for Kenya first, then apply for a visa per country or an EAC visa for the other two countries.

Also, if your itinerary includes Tanzania, you always apply for a separate visa for that country.



Africa Safari Trips cannot be held accountable for your eTA application. If you have any questions regarding the application, please contact the support team of the Kenyan immigration office via support@etakenya.go.ke or your country's embassy directly (contacts in our Travel Guide).

Your team from Africa Safari Trips

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INTERNATIONAL BANK ACCOUNT NUMBER NL84 RABO 0376 9475 27
SWIFT/BIC CODE RABONL2U



In preparation

Please check the list below to make sure you have all you need before applying for your eTA.

To apply, you need to have:

- A valid passport for at least six (6) months after your planned date of arrival in Kenya.
- At least one blank page in your passport.
- A return ticket.

Have the following things at hand when you go online to apply:

- A recent passport-type picture or a selfie picture taken during the application process.
- Contact information, email address, and phone number.
- Travel information and flight itinerary.
- Booking confirmation and/ or letter of invitation of the hotels/ places you will be staying at, as indicated in the Travel Confirmation Document we attached to this visa/eTA email.
- The confirmation of your international flight.
- Yellow fever vaccination certificate if coming from endemic countries (please check the [Centers for Disease Control and Prevention website](#) for the updated list of countries).
- A valid credit/debit card for payment.

Depending on your country of residence, citizenship, and travel history, the following might also be required:

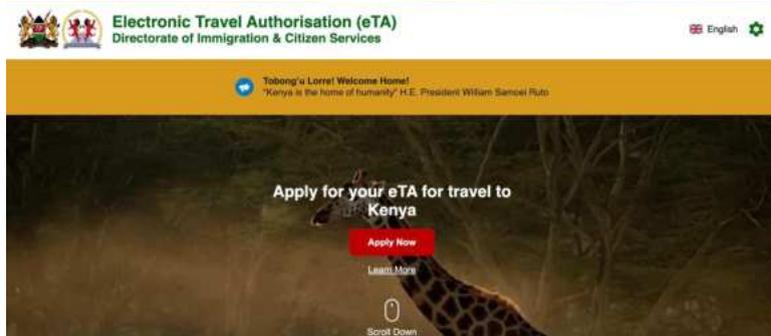
- Financial assets/bank letter(s).
- Other vaccination(s) or test results certificates.

Please also note that:

- You can pay by credit card or debit card.
- The eTA processing fee is non-refundable.
- Incomplete applications will be rejected.
- The possession of an eTA is not the final authority to enter the Republic of Kenya.
- Engaging in business or employment without a requisite permit or pass is an offence.
- The provision of false information will lead to automatic rejection of the eTA.
- The eTA is single entry, except in some cases when you visit one other East African country.

Getting started

1. Go to <https://www.etakenya.go.ke/en> and select your preferred language in the top right corner. Then click on 'Apply Now'.



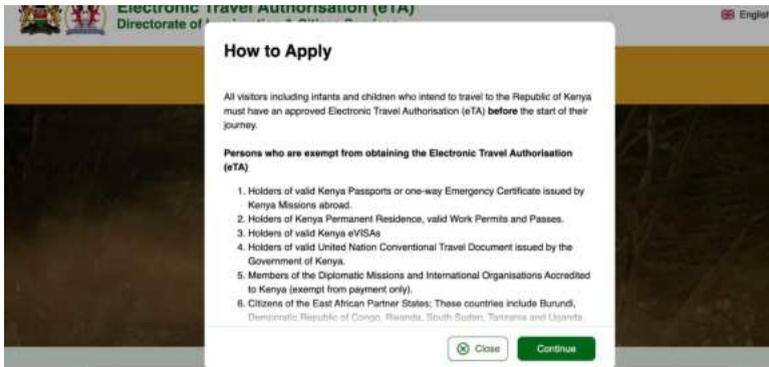
2. The website then asks you if this is your own device to save progress and resume in your browser or a public device in order to not save your data in your browser. Please select carefully!



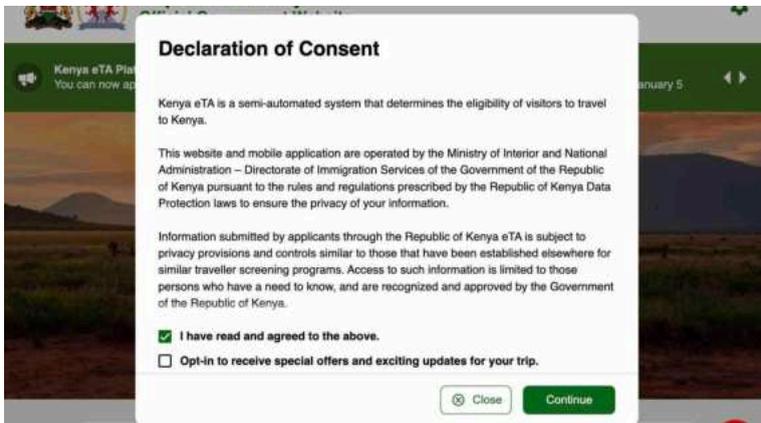
3. Choose Tourists & Visitors to apply for your eTA



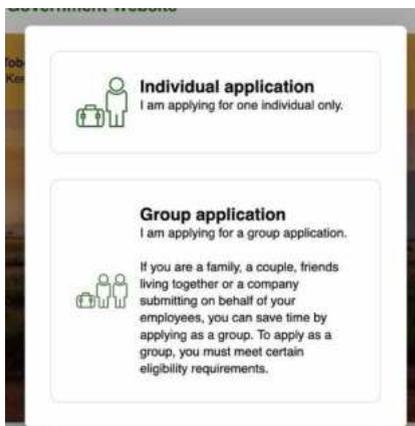
4. Detailed instructions on how to apply for your eTA show up. Please read them carefully and click 'Continue'.



5. Read and agree to the declaration of consent by ticking the box 'I have read and agreed to the above' and click on 'Continue'.



6. Choose whether you apply for yourself or for a group. Group applications are possible for families or groups of up to 6 people that share the same flights and itineraries. Directions for group applications can be found on page 13.



Apply for an individual eTA

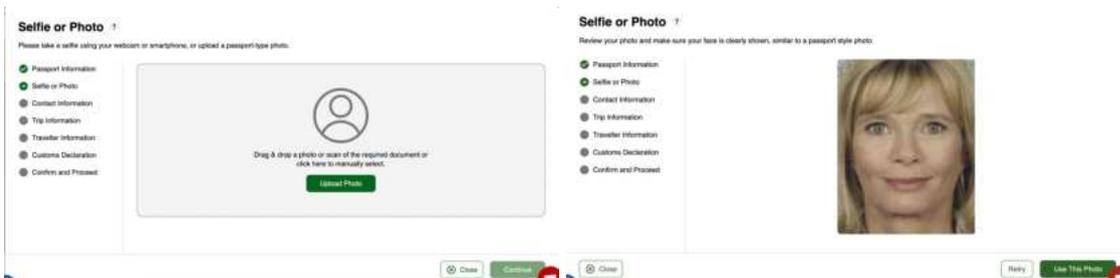
1. Select your country of residence and click 'Continue'.



2. Upload the biographic data page of your passport. Please note that the maximum file size is 10 MB. Tick to confirm that the data is correct and then click 'Continue'.



3. Take a selfie using the webcam or upload a passport-type photo and click 'Use This Photo'. Please note that the maximum file size is 10 MB.



- Under 'Traveller Contact Information,' fill in your email and postal address and select your occupation. Also, enter the name and the phone number of one or multiple emergency contacts (optional), then click 'Continue'.

Traveller Contact Information ?

Provide contact information of the lead traveller.
By law one must only provide a valid email and contact number of the traveler. Travel agents, Visa/concierge services and other agencies must provide the travellers details or the applications will be denied and no refund due.

- Passport Information
- Selfie or Photo
- Contact Information**
- Trip Information
- Traveller Information
- Customs Declaration
- Confirm and Proceed

🇩🇪 +49 Phone Number

Email

🔍 Search Places in Germany
If you don't find your street address, please enter your neighborhood, city and country.

Select Occupation

Emergency Contacts
Please specify at least one emergency contact.

Full Name of Emergency Contact

🇩🇪 +49 Phone Number

+ Add Contact

- Under 'Trip Information,' you first select your primary purpose of visit (tourism), then you enter your arrival date. Select if you arrive by air, sea or land, the airline you are flying with, your flight number (if applicable) and the country of origin for your trip. Then enter your departure date, how you expect to exit Kenya, and select the country you are heading to after Kenya.

Under 'Address(es) in Kenya,' you mention the names of all hotels on your itinerary and the dates of your stay, as indicated in the Travel Confirmation Document we attached to this visa/ eTA email. Then click 'Continue'.

Trip Information ?

Provide details about your trip

- Passport Information
- Selfie or Photo
- Contact Information
- Trip Information
- Traveller Information
- Customs Declaration
- Confirm and Proceed

Reason for Travel

Arrival Details

Arrival Date

Your expected arrival date in Kenya.

Arriving by Air
 Arriving by Sea
 Arriving by Land

Select Airline Flight #

Provide information on your flight to Kenya.

Select Arrival Airport in Kenya

Select the country of origin for your trip

Please select the country where your trip started.

Departure Details

Departure Date

Your expected departure date from Kenya. When you will exit Kenya.

Departing by Air
 Departing by Sea
 Departing by Land

Select Airline Flight #

If you know your flight information, please input here otherwise leave blank.

Select Departure Airport in Kenya

Destination country

Select the country where you will travel to as your final destination. Please do not select any transit points.

Address(es) in Kenya
Name of hotel/guesthouse or address of residence.

Where are you staying in Kenya?

From Date To Date

+ Add Address

Save & Exit Continue

- Under 'Traveller Information,' please enter the requested general information about yourself, then click 'Continue'.

Traveller Information ?

Answer a few questions related to the traveller.

- Passport Information
- Selfie or Photo
- Contact Information
- Trip Information
- Traveller Information
- Customs Declaration
- Required Documents
- Confirm and Proceed

Is your trip financed by a third party, which is not your employer nor a government?

Yes No

What is your country of birth?

What was your nationality at birth?

Have you ever been convicted of any offence, under any system of law, in the past 5 years?

Yes No

Have you ever been previously denied entry to Kenya?

Yes No

What is your marital status?

Single Married Divorced Widowed

Have you previously travelled to Kenya?

Yes No

- Under 'Customs Declaration,' declare if you are bringing more than 10.000 USD or the foreign equivalent of that amount to the country, then click 'Continue'.

Customs Declaration ?

Answer a few questions related to biosecurity, customs and law enforcement

- Passport Information
- Selfie or Photo
- Contact Information
- Trip Information
- Traveller Information
- Customs Declaration
- Required Documents
- Confirm and Proceed

Will you be bringing into Republic of Kenya currency or monetary instruments of a value greater than \$10,000 or foreign equivalent?

Yes No

- Under 'Required Documents,' upload your flight tickets under 'Airline/ Cruise Booking Confirmation' and our Travel Confirmation Document under 'Accommodation Booking Confirmations.' Once both are uploaded, click 'Continue'.

Required Documents ?

Please upload the required document(s) below.

- Passport Information
- Selfie or Photo
- Contact Information
- Trip Information
- Traveller Information
- Customs Declaration
- Required Documents
- Confirm and Proceed

Airline/Cruise Booking Confirmation

Upload your airline/cruise booking confirmation(s) which clearly shows your name and arrival/departure details.

Accommodation Booking Confirmations

Upload your booking confirmation(s) for your place of stay. This must include the name of the hotel/guesthouse. If you're visiting friends and family, provide the name, ID or passport number, and mobile phone number of your host.

- Make sure all information submitted is complete, updated and accurate and confirm by ticking the relevant box. Then click 'Continue'.

Confirm and Proceed ?

- Passport Information
- Selfie or Photo
- Contact Information
- Trip Information
- Traveller Information
- Customs Declaration
- Required Documents
- Confirm and Proceed

Please make sure all information you are submitting is complete, updated and accurate. You can review and edit the information by clicking on the relevant sections. By proceeding, you:

- a) declare that all the information you have provided is true and complete and you understand that you are committing an offense if you knowingly omit or give false information.
- b) you understand that an approved eTA does not determine whether a traveller is admissible to enter the Republic of Kenya. Immigration officers will determine admissibility upon travellers' arrival.
- c) you understand that providing false or incomplete information may result in the rejection of your travel authorisation.
- d) you understand that if this application is made by an agent or automated system of a third-party website, it may be automatically denied and no refund will be due.

Traveller's declaration:
I solemnly declare that I possess adequate funds to cover for my entire stay in Kenya including accommodation, meals, transportation, medical and incidental expenses.

I affirm that I have a confirmed return ticket to my Country of residence, and I understand the legal implication and consequences of providing false information and I am committed to abiding by the laws and regulations of the Republic of Kenya during my visit.

I am the applicant and I understand and agree that this declaration is final and irrevocable and accept to digitally sign this request.

I am NOT the applicant and I am completing this form on behalf of someone. I do understand and agree that this declaration is final and irrevocable and accept to digitally sign this request.

Additional Notes

Please add any additional information that you believe would help us better process your application.

10. Under Application Processing Period select Standard Processing and click 'Continue'.

Application Processing Period ?

Based on your travel date, select the corresponding processing time.

- Application Processing Period
- Complete your Application

Standard Processing USD 30.00

- Your application will be processed within 72 hours but in some cases it may take longer.
- Basic support
- If your application is incomplete you will be denied.

Complete

11. Complete your application by entering your credit/ debit card details including the country where the card has been issued and click 'Pay'.

Complete your Application

Pay safely and securely using one of the payment methods below. All application fees and donations are non-refundable and non-transferrable. Third party providers' terms & conditions and refund policies apply

- Application Processing Period
- Complete your Application

Email:

Name on Card:

Card number: Expiration date: Security code:

Country:

Pay

Total **USD 33.90**
[View Summary](#)

12. After submitting your application, you will receive an email with a reference number confirming your application has been received. You can check the status of your application at any time by visiting <https://www.etakenya.go.ke>.

13. Wait for the approval of your eTA, which will be sent to you by email:

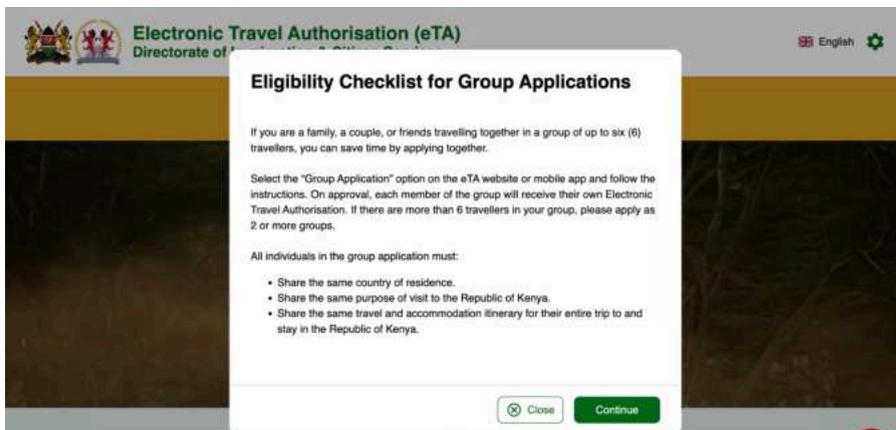
- If your application has been **approved**, you can print the eTA attached, download it to your mobile device, or save it in the Kenya Travel Authorisation app. You will need to show your eTA at all arrival and departure points.
- If your application is **denied**, you will not be able to travel to Kenya. In that case, you can contact support@etakenya.go.ke to report your situation and obtain further details.

14. Make sure you have your approved and downloaded eTA with you when you travel to Kenya!

Apply for a group eTA

People travelling in a group or family of a maximum of 6 people, can apply for everyone at once if they share the same country of residence, purpose of visit, travel on the same flight, and stay in the same hotels. The process is similar to that of an individual application, but with a slightly different sequence of steps and a few other differences:

- You need to upload passports, pictures and information of all members of the group.
- The person who booked the holiday with Africa Safari Trips, is the lead traveller and can best handle the application for the group.
- The flight tickets and hotel reservations that need to be uploaded need to have the name of the main booker (as shown on the Travel Confirmation Document).



Once you are in the group application part of <https://www.etakenya.go.ke/en>, follow these steps:

1. Select your country of residence and click 'Continue'.



- Under 'Trip Information,' you first select your primary purpose of visit (tourism), then you enter your arrival date, select if you arrive by air, sea or land, the airline you are flying with, your flight number (if applicable) and the country of origin for your trip. Then enter your departure date, how you expect to exit Kenya, and select the country you are heading to after Kenya.

Under 'Address(es) in Kenya,' you mention the names of all hotels on your itinerary and the dates of your stay, as indicated in the Travel Confirmation Document we sent you along with this PDF. Then click 'Continue'.

Trip Information ?

Provide details about your trip

- Trip Information
- Passport Information for Your Group
- Contact Information
- Confirm and Proceed

Arrival Details

Your expected arrival date in Kenya.

Arriving by Air

Arriving by Sea

Arriving by Land

Provide information on your flight to Kenya.

Please select the country where your trip started.

Departure Details

Your expected departure date from Kenya. When you will exit Kenya.

Departing by Air

Departing by Sea

Departing by Land

If you know your flight information, please input here otherwise leave blank.

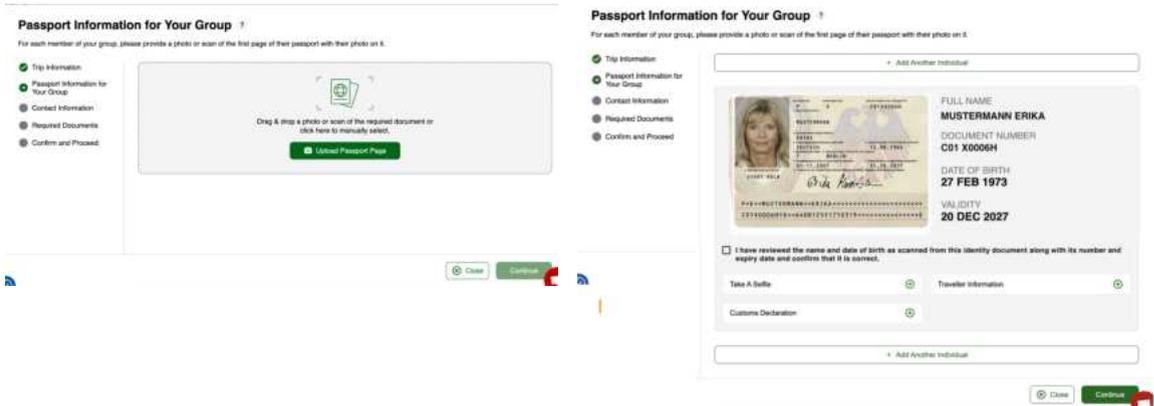
Select the country where you will travel to as your final destination. Please do not select any transit points.

Address(es) in Kenya
Name of hotel/guesthouse or address of residence.

+ Add Address

Continue

3. Under 'Passport Information for Your Group,' upload the information for each member of the group.
 - a) Upload biographic date page of the passport
Start with uploading the biographic date page of the first traveller. Please note that the maximum file size is 10 MB. Tick the box to confirm that the data is correct.

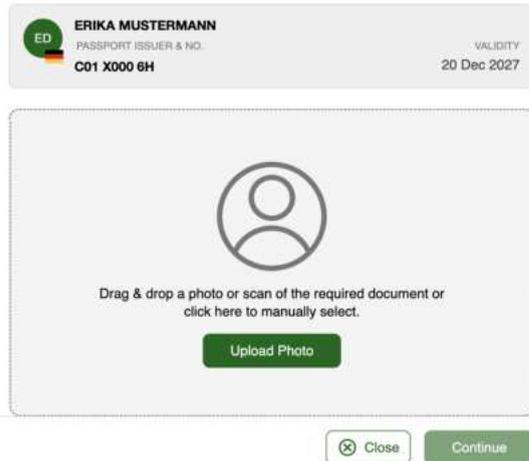


- b) Selfie or Photo

Then click on 'Take a selfie' and take a selfie using the webcam or upload a passport-type photo. Please note that the maximum file size is 10 MB. Click 'Continue' and once the picture is uploaded click on 'Use This Photo'.

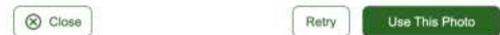
Selfie or Photo ?

Please take a selfie using your webcam or smartphone, or upload a passport-type photo.



Selfie or Photo ?

Review your photo and make sure your face is clearly shown, similar to a passport style photo.



c) Traveller Information

Now continue to answer a few questions about the traveller: Has this trip been financed by a third party? Select the country of birth and nationality of birth, etc. Once answered, click 'Continue'.

Traveller Information ?

Answer a few questions related to the traveller.



ERIKA MUSTERMANN

PASSPORT ISSUER & NO.

C01 X000 6H

VALIDITY

20 Dec 2027

Is your trip financed by a third party, which is not your employer nor a government?

Yes

No

What is your country of birth?

Select Country ▼

What was your nationality at birth?

Select Country ▼

Have you ever been convicted of any offence, under any system of law, in the past 5 years?

Yes

No

Have you ever been previously denied entry to Kenya?

Yes

No

What is your marital status?

Single

Married

Divorced

Widowed

Have you previously travelled to Kenya?

Yes

No

✕ **Close**

Save & Exit

Continue

- d) Customs Declaration
Continue with the Customs Declaration and click 'Continue'.

Customs Declaration ?

Answer a few questions related to biosecurity, customs and law enforcement

	ERIKA MUSTERMANN PASSPORT ISSUER & NO. C01 X000 6H	VALIDITY 20 Dec 2027
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Will you be bringing into Republic of Kenya currency or monetary instruments of a value greater than \$10,000 or foreign equivalent?

Yes
 No

- e) Then click 'Add Another Individual' to add the next traveller and repeat the above-described process for ALL travellers in your group.

Passport Information for Your Group ?

For each member of your group, please provide a photo or scan of the first page of their passport with their photo on it.

- Trip Information
- Passport Information for Your Group
- Contact Information
- Required Documents
- Confirm and Proceed

I have reviewed the name and date of birth as scanned from this identity document along with its number and expiry date and confirm that it is correct.

Take A Selfie Traveller Information

Customs Declaration

+ Add Another Individual

Once the passport, pictures and all information requested are uploaded, click 'Continue'.

- Under 'Traveller Contact Information,' the lead traveller fills in his or her email address and postal address and selects their occupation. Please also enter the name and the phone number of one or multiple emergency contacts (optional). Click 'Continue'.

Traveller Contact Information ?

Provide contact information of the lead traveller.
By law one must only provide a valid email and contact number of the traveler. Travel agents, Visa/concierge services and other agencies must provide the travellers details or the applications will be denied and no refund due.

- Trip Information
- Passport Information for Your Group
- Contact Information
- Required Documents
- Confirm and Proceed

+49 Phone Number

Email

Search Places in Germany
If you don't find your street address, please enter your neighborhood, city and country.

Select Occupation

Emergency Contacts

Please specify at least one emergency contact.

Full Name of Emergency Contact

+49 Phone Number

- Under 'Required Documents,' upload your flight tickets under 'Airline/ Cruise Booking Confirmation' and our Travel Confirmation Document under 'Accommodation Booking Confirmations.' Once both are uploaded, click 'Continue'.

Required Documents ?

Please upload the required document(s) below.

- Trip Information
- Passport Information for Your Group
- Contact Information
- Required Documents
- Confirm and Proceed

Airline/Cruise Booking Confirmation

Upload your airline/cruise booking confirmation(s) which clearly shows your name and arrival/departure details.

Accommodation Booking Confirmations

Upload your booking confirmation(s) for your place of stay. This must include the name of the hotel/guesthouse. If you're visiting friends and family, provide the name, ID or passport number, and mobile phone number of your host.

6. Make sure all information submitted is complete, updated and accurate and confirm by ticking the relevant box. Then click 'Continue'.

Confirm and Proceed ?

- Trip Information
- Passport Information for Your Group
- Contact Information
- Required Documents
- Confirm and Proceed

Traveller's declaration:
I solemnly declare that I possess adequate funds to cover for my entire stay in Kenya including accommodation, meals, transportation, medical and incidental expenses.

I affirm that I have a confirmed return ticket to my Country of residence, and I understand the legal implication and consequences of providing false information and I am committed to abiding by the laws and regulations of the Republic of Kenya during my visit.

I am the applicant and I understand and agree that this declaration is final and irrevocable and accept to digitally sign this request.

I am NOT the applicant and I am completing this form on behalf of someone. I do understand and agree that this declaration is final and irrevocable and accept to digitally sign this request.

Additional Notes

Please add any additional information that you believe would help us better process your application.

7. Under 'Application Processing Period,' select Standard Processing. The amount shown in the box should be USD 30,00 multiplied by the number of people in the group. Click 'Continue'.

Application Processing Period ?

Based on your travel date, select the corresponding processing time.

- Application Processing Period
- Complete your Application

Standard Processing USD 60.00

- Your application will be processed within 72 hours but in some cases it may take longer.
- Basic support
- If your application is incomplete you will be denied.

- Complete your application by entering your credit/ debit card details, including the country where the card has been issued, and then click 'Pay'.

Complete your Application

Pay safely and securely using one of the payment methods below. All application fees and donations are non-refundable and non-transferrable. Third party providers' terms & conditions and refund policies apply

- ✔ Application Processing Period
- ➕ Complete your Application

Email

Name on Card

Card number

Expiration date

Security code

Country

Total **USD 67.80**

[View Summary](#)

Pay

- After submitting your application, you will receive an email with a reference number confirming your application has been received. You can check the status of your application at any time by visiting <https://www.etaKenya.go.ke>.

- Wait for the approval of your eTA, which will be sent to you by email. **Please make sure to check that each traveller in the group received their personal eTA, as all eTAs will be sent in the same email!**

- When the application is **approved**, you will find an eTA attached for each person in the group. Each group member can either print the eTA attached, download it to your mobile device, or save it in the Kenya Travel Authorisation app. Each of you will need to show your eTA at all arrival and departure points.
- If your application is **denied**, you will not be able to travel to Kenya. In that case, you can contact support@etaKenya.go.ke to report your situation and obtain further details.

- Make sure all members of the group have their approved and downloaded eTA with them when you travel to Kenya!